

Date

Contact Name

Business Name

Street Address

Street Address Line 2

City

State

Zip Code

Phone Number

Email Address

Probe Style

Rotor Size

Part Number

Serial Number

Probe Manufacturer

RMA #

In what application did the probe fail?

Failure description (include NMR data)

Spinning

Arcing

Tuning

RF Efficiency

Failure Frequency

Constant

Intermittent

In what mode was the probe tuned?

Have any samples leaked into the probe? Provide MSDS:

Will the returned probe, or any spilled sample in the probe, pose a health risk to PhoenixNMR employees?

Has the probe been cleaned or decontaminated? if yes describe how.

Additional comments:

Probe must be returned with all tuning components (traps, series, plug-ins, tune tubes). Failure to do so will delay the repair.

Optional Information

Would you like to receive further information about PhoenixNMR products?

Yes

No